



"London Probation has had a very good experience of working with Freedom of Speech over a number of years, particularly in relation to the understanding of, and provision of specialist assistive technology such as Dragon Naturally Speaking and TextHelp Read and Write Gold, and training of staff with manual dexterity difficulties, dyslexia or other neurodiverse conditions. They have taken care to ensure that the recommendations they make for assistive technology adjustments meet the requirements of the individual staff member and are compatible with the Probation IT systems and working practice. They have provided very good group and individual training sessions and an effective support service. This has helped our staff to improve the quality of their work and helped the organisation improve its understanding of good practice in this area in relation to both employment practice and service delivery."

John Hague - Assistive Technology Manager - London Probation Service

Freedom of Speech

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"The trainer was excellent, informative and caring. She made learning interesting and put me at ease. I am very grateful for her support. James was also very helpful around incompatibility of the system and how to use dictation boxes to aid progress. Thank you again - very helpful and thank you Veena - wonderful at her subject, please pass this on 'A credit' to Freedom of Speech"

Julia Brown - Norfolk & Waveney Mental Health

"I found the training session to be extremely professional and very useful. I very much appreciated the time that was spent with me, bringing me up to speed on the specific software that I've been given access to. The training took place over eight weeks and the trainer, Sam, was extremely professional and good at explaining the functionality of the new software tools I was now able to use. I felt that Freedom of Speech was a very professional and conscientious organisation and I would recommend them to others within IBM. The training material was very clear and concise and easy to use and I still currently refer to it whenever I need prompting. It's been a pleasure working with Freedom of Speech, from organising the training sessions to the delivery of the training and the additional help I received from the office."

Michael Len - IBM

"The trainer exceeded my training expectations - she was excellent. The training material was clear and really easy to use."

Lynn Meale - Farleigh Hospice

